GeoVision inc

[FAQ]

Why Multicam v8.62 has choppy recording when only 4pcs UBL2411 are added?

Release Date: 1/6/2016

Applied to

Multicam v8.62

Question

Why Multicam v8.62 has choppy recording when only 4pcs UBL2411 are added?

Answer

The reason why there is choppy recording is because use is using a Seagate 4TB 5900RPM HDD to record for NVR. 5900RPM is too slow for surveillance usage as the drive has slower access time and sequential transfer speed so it might not be able to catch up with sudden motion detection and write the files fast enough. This can be solved by using a regular 7200RPM HDD.

Reference:
[UVS - 201511238002] Multicam v8.62 + 4pcs UBL2411 choppy recording

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw